



PAULA

Policy-Augmented Utilization Logic Agent
PAYER INTELLIGENCE DIVISION



CLEARANCE LEVEL:
SYSTEM-LEVEL POLICY AUTHORITY



MISSION:
PAULA is the payer-policy intelligence layer of ClinEfficiency Pro. She monitors payer rules, coverage requirements, denial-risk logic, and utilization policy shifts so clinical review teams can operate from verified, current, defensible intelligence.



CORE FUNCTIONS:

- Payer policy surveillance
- Denial-risk identification
- Utilization logic standardization
- LCD/NCD and payer-rule tracking
- Policy-to-case intelligence
- Audit-ready evidence trails



OPERATIONAL ROLE:
PAULA strengthens CLIP recommendations by grounding utilization guidance in current payer intelligence, reducing exposure from outdated policy logic, inconsistent review standards, and preventable denial risk.

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*If it's not
verified,
it doesn't exist.*
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